



Peaks Hotels Ltd

P O Box 1519-10400 Nanyuki, Kenya
Tel: +254711969690, +254775897652, +254782426689.

Website: www.peakshotels.co.ke.

CORPORATE RATES 2023 (Quoted in Kenya Shillings)			
Type of Room	Bed & Breakfast (BB)	Half Board (HB)	Full Board (FB)
Standard Rooms			
1.Single Room	6,500	8,000	9,500
2.Double /Twin room	7,700	10,700	13,700
Superior Rooms			
1.Single Room	7,500	9,000	10,500
2.Double	8,700	11,700	14,700
Executive Rooms			
1.Single Room	9,000	10,500	12,000
2.Double	10,500	13,500	16,500

1. Check-in and Check-out Policy

1. Check out time 10:00hrs.
2. Check in time 14:00hrs.
3. Early check in or late check out are subject to prior notification and room availability.
4. Rates are quoted in Kenya shillings and are inclusive of all applicable taxes and levies.
5. Late checkout without prior arrangement will attract a surcharge of Ksh. 1000 per hour.

2. Booking and Cancellation Policy

1. Reservations without advance payment will be tentative.
2. Bookings will be confirmed on 50% advance payment.
3. A booking is considered cancelled, once the guest receives an e-mail from Peaks Hotel Nanyuki confirming that the cancellation has been acknowledged and processed. The onus of confirming that the cancellation has been made rest with the guest.
4. Cancellation done 4 days (48 hours) in advance will attract no penalty.
5. Cancellation done 2 to 3 days (47 – 24 hours) in advance will attract 25% surcharge of the room rate.
6. No show on the reserved day and cancellation done 1 day (23 – 0 hours) in advance will attract 100% surcharge of the room rate.
7. Any refunds due will be pro-rated as per the above policy.

3. Children Policy

1. Children sharing with Adults:
 - a. 0 – 4 years – Free of Charge (FOC).
 - b. Between 5 - 11 years – Ksh. 2,500.
 - c. 12 years and above – Full adult rate.
2. Extra bed/baby cot – Ksh. 1,500 per night.
3. Own room:
 - a. 5 – 11 years (Maximum of 3 children) – Ksh. 6,500.
 - b. 12 years and above – Full adult rate.



4. Billing and Payment policy

1. A pro-forma invoice will be sent upon reservation/booking.
2. Full payment has to be settled before or when checking out. The hotel reserves the right to detain a guest and/or his/her property for bills not cleared at check-out.
3. For a long staying guest, the bill will be updated at least every three days, unless in the case of guests from organisations with contract/framework agreement in place.
4. Methods of payment will be Credit/Debit Cards, M-pesa.
5. Cheque payment has to be with prior arrangements.
6. No refund for early check-out.
7. No refund for meals not taken.

Peaks Hotel Nanyuki – ‘Beauty and Taste with Nature’!